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BRUCE E. KIE WILLIAM A. NO TIMOTHY L. C JOHN A LOC LAURIE E. ME ROBERT J. OU	TION IS A DIV OF 08/5	, CANADA; NADA; CANADA; ANADA; D, CANADA; IN, CANADA;	AT 5,884,032		025000-065
Foreign Priority claimed 35 USC 119 (a-d) conditio met Verified and Acknowledged E	yes P no ns yes P no Met a Allowance xaminer's Signature	fter STATE OF COUNTRY CANADA Initials	Y	TOTAL CLAIMS 14	INDEPENDENT CLAIMS 3
ADDRESS 21839		- /			
TITLE METHOD AND SYS CONTRACT CHANI	TEM FOR COORDINAT NEL CHANGING SYSTE	TING DATA AND VOI EM USING VOICE OV	CE COMMUNICA /ER IP	TIONS VIA	CUSTOMER
RECEIVED No.	ES: Authority has been g to charge/o for followin	redit DEPOSIT ACC	0UNT time)	Fees (Filin	cessing Ext. of